

CONFERENCE
GUIDE

COP15
COPENHAGEN

UNITED
NATIONS
CLIMATE
CHANGE
CONFERENCE
DEC 7 - DEC 18
2009

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CONNIE HEDEGAARD
MINISTER FOR CLIMATE AND ENERGY

“We must move the world from an era of talk to an era of change”

LADIES AND GENTLEMEN,

In December 2009 Denmark is hosting the Conference of the Parties – COP15. And we look forward to welcoming all participants. Denmark is anxious to present the country, the latest in Danish technological design, and the friendly Danish people.

The ice is melting faster than we thought it would. The extreme weather is upon us. Climate changes are now exceeding our worst fears. Therefore the world is now facing a giant task. Not only on a governmental level, but on all levels of society. Government officials, politicians, NGO's, scientists, business people, consumers – we all have a very

important role to play.

At COP15 in Copenhagen we have a very ambitious goal: We need to find the answer to the global challenge. And we hope to do so by making an ambitious agreement that brings together all nations. The poorest and the most vulnerable countries are threatened the most, but we all have to take responsibility.

To reach a global agreement is not only our task, it is our duty. The eyes of the world are watching and everybody expects us to act – and it would mean the world to our children and grandchildren. We can not simply leave the bill for future generations to pay.

We must move the world from an era of talk to an era of change.

I welcome you all – and I welcome action for change!

Kindest regards,

A handwritten signature in black ink, appearing to read 'Connie Hedegaard', written in a cursive style.

Connie Hedegaard

PRACTICAL INFORMATION

NOMINATION AND ACCESS

All participants, be they government officials, press or NGO representatives, requiring access to the conference facility must be nominated through the UNFCCC secretariat according to UN procedures and rules of nomination. Participants must hold a valid badge issued by the UNFCCC.

Details on nomination and how to obtain access to the conference facility is available on the UNFCCC homepage at

[HTTP://UNFCCC.INT/MEETINGS/ITEMS/4749.PHP](http://unfccc.int/meetings/items/4749.php)

VISAS AND IMMIGRATION

You might need a Schengen visa to enter Denmark. You may apply for a visa at any authorised Danish mission in a country where you are staying legally on a permanent or temporary basis.

For certain countries Denmark has entered into an agreement with another Schengen country about the handling of visa applications on behalf of Denmark.

For Danish consular offices, requirements, procedures, application forms, processing time, etc. check [WWW.UM.DK](http://www.um.dk)

GETTING TO COPENHAGEN

Copenhagen is easy to reach from any location. There are direct flights from 129 cities worldwide, several international train connections from Scandinavia and the rest of Europe and direct links to the European E-highway system.

ARRIVAL IN DENMARK

Parties requiring security provision by the Danish Police will receive special assistance at Copenhagen Airport.

Other participants arriving by plane are kindly requested to pass through normal immigration and customs services at the airport.

Transport between airport and hotel will be at participants' own arrangement (or that of their diplomatic representation).

TRANSPORT

Transportation related to the COP15 events will, as its main component, base itself on Copenhagen's extensive public transportation network of busses, trains, aqua-busses and METRO lines. With the Copenhagen METRO, transportation time between Copenhagen International Airport and the City Centre and between the City Centre and the conference venue is less than 15 minutes.

During the conference period, public transportation in Copenhagen will be upgraded to ensure reliable, fast, and smooth transportation for all conference participants. To the extent necessary, new routes of public transportation will be opened or dedicated busses provided so as to ensure easy transportation from all delegation hotels.

Heads of State and Government will be offered eco-friendly dedicated transportation. In due time, the Danish Ministry of Foreign Affairs will provide more details on this option to embassy representatives in Copenhagen and on WWW.COP15.DK

ACCOMMODATION

HOTEL

Accommodation for official participants (parties, registered observers and accredited media only) is administrated by NHG – officially appointed as PCO (Professional Congress Organiser) to handle all COP15 hotel reservations throughout the Greater Copenhagen area, the rest of Zealand and the adjacent southern part of Sweden.

On the website WWW.COP15.NHG.DK you will find further information and the relevant procedure for making your reservation.

NHG reserves the right only to allocate

rooms to participants officially nominated by the observer organizations admitted to UNFCCC's negotiation process.

The Ministry of Foreign Affairs strongly recommends participants to register their hotel accommodation through NHG since all official coordination of security and transportation will be based on the hotel database established by NHG.

All inquiries concerning hotel accommodation should not be addressed to the Ministry of Foreign Affairs, but to NHG by e-mail: COP15@NHG.DK or website: WWW.COP15.NHG.DK

ALTERNATIVE ACCOMMODATION

Participants interested in alternative accommodation are asked to make such arrangements on their own behalf. NHG is not involved in this process. Helpful information and a comprehensive list of links to alternative accommodation sites can be found on WWW.COP15.DK

Please note that participants who arrange accommodation on their own behalf will not be included in any security or transportation coordination.

CREDIT CARDS

The most common credit card in Denmark is VISA, but you should have no problem finding ATMs/cash machines that also accept MasterCard or American Express. Major credit cards are widely accepted at hotels, stores, cafes and restaurants. Some places might charge a fee when accepting foreign credit cards as payment.

At the conference venue you will find cash machines and credit cards will be accepted as payment for food and drinks.

Be sure to have your PIN code and a picture ID when using a credit card in Denmark.

CURRENCY

The Danish currency is the krone (DKK) which is divided into 100 oere.

1 USD = approx. DKK 5.9

1 EUR = approx. DKK 7.5

There are ample currency exchange facilities in Copenhagen and also international ATMs everywhere if you need Danish currency.

ELECTRICITY

Denmark, like most other European countries, has a 220 volt AC, 50 Hz mains supply and uses two-pin continental plugs.

Visitors from the UK will need an adaptor for electrical appliances, while visitors from North America will need a transformer in order to use their 110/125V appliances.

HANDICAP FACILITIES

We aim to make COP15 an event equal for all. Aid facilities and easy access are incorporated as natural elements throughout COP15 both within the conference centre itself as well as in our transport and hotel solutions. Details and directions will be available at our website:

WWW.COP15.DK

Check WWW.VISITCOPENHAGEN.DK for a list of all the attractions, museums and hotels which offer easy access for all people regardless of their mobility. Information on how to use public transport is also available.

HEALTH INSURANCE

If you are a citizen of a non-EU country, you should ensure that you have adequate health insurance. Check with your travel agency or your insurance company. As a citizen of an EU country visiting Denmark, you are covered by public health insurance within the limits agreed upon between your own country and the Danish authorities.

RELEVANT TELEPHONE NUMBERS

Emergency: (Police, ambulance, fire brigade), dial 112

A medical unit will be on duty at Bella Center during the conference.

Copenhagen Airport: +45 3231 3231

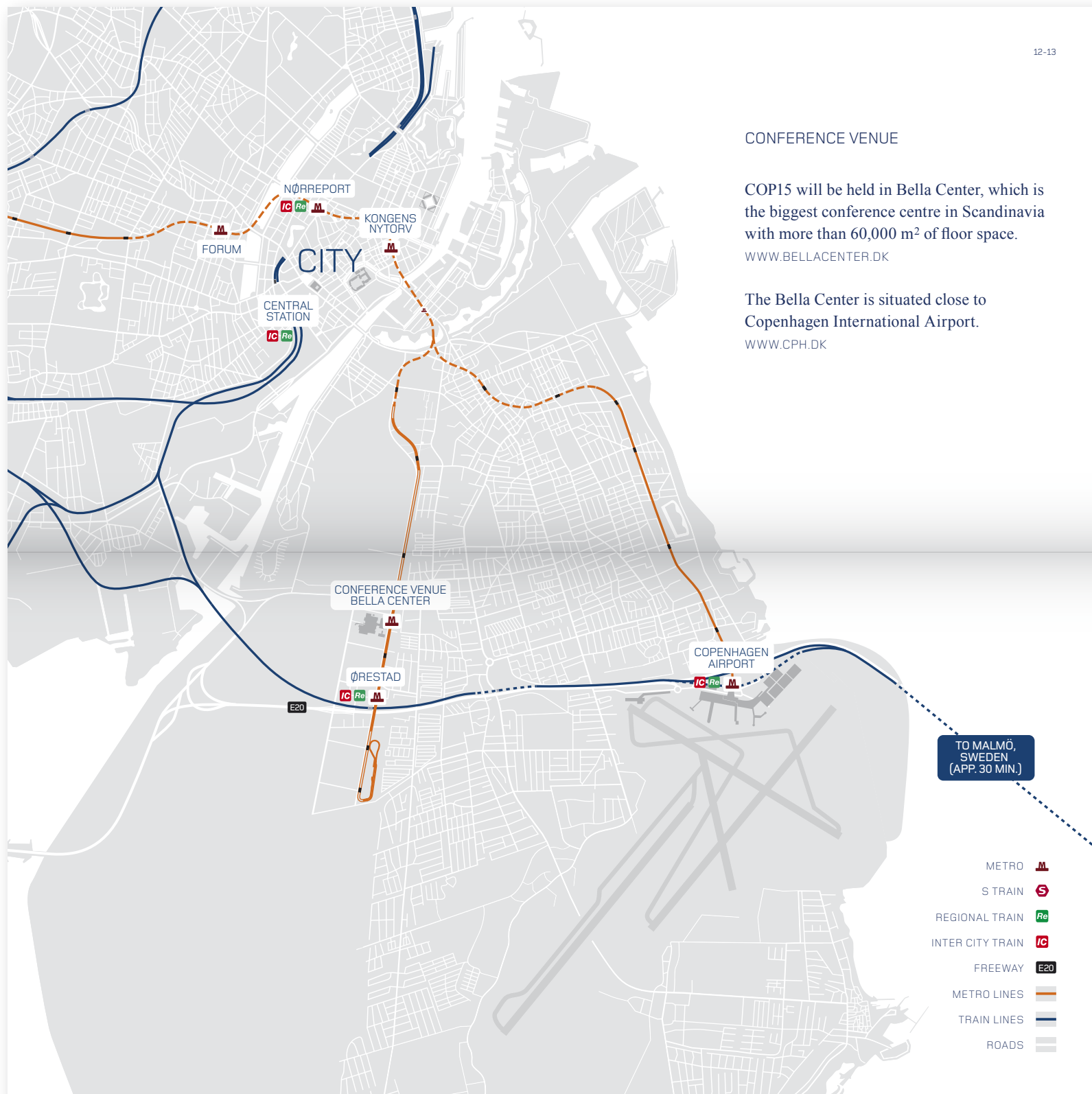
CONFERENCE VENUE

COP15 will be held in Bella Center, which is the biggest conference centre in Scandinavia with more than 60,000 m² of floor space.

WWW.BELLACENTER.DK

The Bella Center is situated close to Copenhagen International Airport.

WWW.CPH.DK



TO MALMÖ,
SWEDEN
(APP. 30 MIN.)

METRO 

S TRAIN 

REGIONAL TRAIN 

INTER CITY TRAIN 

FREEWAY 

METRO LINES 

TRAIN LINES 

ROADS 

LANGUAGE

The Danes' mother tongue is Danish. Most Danes speak English well, especially among the young generation. German and French are also taught in school, so when you visit Denmark you should have no major problems language-wise.

SMOKING

Smoking is forbidden in public buildings and business premises - including restaurants, pubs, shops, public transport, entertainment venues and workplaces - throughout the country. The only exception to the ban is for establishments with a serving area of less than 40 square metres - so you can still enjoy a cigarette in some smaller pubs if you're lucky - some places have installed special smoking rooms but most refer smokers to the street.

WEATHER

The Danish climate follows four distinct seasons. Temperatures vary considerably during the year, particularly during winter. In December, the temperature is normally around 0°C, but often below. It can be quite windy.

Be prepared for unpredictable and changing weather conditions. Bring a warm coat, gloves, woollen scarf and possibly a hat or cap.

The nights are long and the days short in December. Sunrise is around 8.30 am and sunset around 3.45 pm.

TIME ZONE

Denmark follows Central European Time (CET) which is one hour ahead of Greenwich Mean Time (GMT).

TOURIST GUIDE

A multilingual guide service in 22 languages is available in cities and the countryside, on foot or by bike, in coaches or cars, in castles and museums, throughout Denmark and Scandinavia for trade delegations and company outings. See WWW.GUIDES.DK

For tourist information see:

WWW.VISITCOPENHAGEN.DK

WWW.VISITDENMARK.DK

TIPPING

Service is normally included in restaurant, hotel and taxi bills, so any further tip should only be given for exceptionally good service. It is not uncommon, however, to round up the bill.

OPENING HOURS

Usually Monday-Friday from 09.30 to 18.00. Saturday from 09.00 to 16.00. Bakeries, florists, souvenir shops and in December also most superstores and supermarkets are open Sundays. The famous Tivoli Garden is open in December.

TELEPHONE

The international dialling code from abroad is +45, and there are no area codes. For international calls, dial 00 + national code + area code + personal number. Directory enquiries: International: dial 113, Domestic: dial 118.

OTHER INFORMATION

You will find relevant information on the official Danish host country website WWW.COP15.DK where all announcements concerning practical and logistical measures – including information meetings for diplomatic representations in Copenhagen - will be made available to parties to the UNFCCC and other interested individuals.

PARTICIPANTS WITH ACCOMMODATION IN SWEDEN

A number of participants will be accommodated in southern Sweden - mostly in Malmö. Malmö is about 30 minutes from the Bella Center by train over the Øresund Bridge.

Copenhagen Airport is the main transport hub for southern Sweden and there are direct trains from the airport to Malmö and other cities in the region. Transport conditions for participants living in southern Sweden will be similar to those offered to participants accommodated in Denmark.

Denmark and Sweden both participate in the Schengen Agreement so a normal unlimited Schengen visa is valid for both countries. For further information visit WWW.UM.DK/EN

As in Denmark, accommodation in Sweden will be administrated by the PCO (Professional Congress Organiser) NHG. NHG can be contacted by email: COP15@NHG.DK or website: WWW.COP15.NHG.DK

The currency in Sweden is Swedish krona (SEK). Major credit cards are accepted at most hotels, stores, cafés and restaurants. Many places in Malmö accept Danish currency.

For tourist information see:

WWW.MALMO.SE/TURIST
WWW.VISITSWEDEN.COM/SWEDEN/

A BETTER LIFE AS A DELEGATE

COP15 will be one of the biggest conferences in Scandinavia in 2009 and will require a lot of natural resources. The Danish government is keen to minimise environmental impacts of COP15, wherever possible. By doing your bit, you can help to reduce the overall pollution and energy consumption at COP15.

Easy ways to help protect the environment:

MINIMISE YOUR WASTE

Please try to minimise waste – especially the use of paper – and use waste management bins wherever possible.

DRINK TAP WATER

The quality of water from all taps in Denmark matches the standard of bottled water - in fact, it is often even better. By drinking tap water you help to reduce waste from empty bottles and save energy used for production and transportation. Last but not least, it will save you money.

USE PUBLIC TRANSPORT

Copenhagen has an excellent public transport system. Both the airport and the conference venue, Bella Center, can be reached by the underground train network METRO and by

bus (get off at Bella Center) and train (get off at Oresund). Taxis are – due to security reasons – not allowed to stop in front of the entrance to the Bella Center. Parking space around the Bella Center is limited.

ENJOY A GREEN STAY

Copenhagen offers a wide range of green accommodation. You can ask for certified green accommodation, guaranteed by certificates such as: Green Key, the Nordic Swan, and the European Flower.

LINKS

The UNFCCC:

WWW.UNFCCC.INT

The official COP15 host country website:

WWW.COP15.DK

The Ministry of Foreign Affairs of Denmark:

WWW.UM.DK

NHG, professional congress organiser:

WWW.COP15.NHG.DK

Conference venue:

WWW.BELLACENTER.DK

The Copenhagen International Airport:

WWW.CPH.DK

Tourist information on Copenhagen:

WWW.VISITCOPENHAGEN.DK
WWW.VISITDENMARK.DK

NGO ACTIVITIES

A substantial number of NGOs will be active during COP15, providing inputs to the negotiations and organizing side events.

A number of climate and COP15-related activities will happen outside the conference venue, organized by a large variety of organizations. One of the major events will be the traditional NGO party, planned for the weekend between the two COP15 weeks.

The Municipality of Copenhagen will facilitate NGOs, who may wish to organize events in public places.

Check the official COP15 website for further information and links to COP15-related NGO activities.



THINGS TO DO IN COPENHAGEN

Copenhagen is the vibrant metropolitan centre of Denmark with a wide range of cultural and recreational sights all within easy reach.

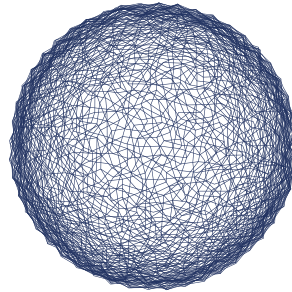
Surrounded by beautiful countryside and a sea dotted with windmills, it features famous historical buildings and groundbreaking new architecture, bicycle-friendly streets, atmospheric canals, renowned cuisine and a lively cultural scene.

For information on events in Copenhagen during COP15 visit:

WWW.COP15.DK

WWW.VISITCOPENHAGEN.COM





COP15
COPENHAGEN
UNITED NATIONS CLIMATE CHANGE CONFERENCE 2009

UNITED NATIONS CLIMATE CHANGE
CONFERENCE 2009

COP15 will take place from 7 December 2009 to
18 December 2009 in Copenhagen, capital of the
Kingdom of Denmark.

As host country, Denmark looks forward to welcoming
all UN accredited participants and to ensure the best
possible framework for the conference.